

# **ANNUAL REPORT**

## **2018/2019**

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## **CORE IDEOLOGY**

<b>Mission</b>	To manage the National Population Register and facilitate lawful migration.
<b>Vision</b>	Population Register and migration management that is rated amongst the best in the world.

## **CORE VALUES**

<b>Commitment</b>	We demonstrate commitment towards Service Delivery through our actions and the decisions that we take.
<b>Synergy</b>	We work as a team, we value effective communication and all our efforts are coordinated towards achieving our vision.
<b>Ethics</b>	In all our dealings we are guided and principled through our punctuality, customer focus, professionalism and transparency.
<b>Efficiency</b>	We strive to achieve more with limited resources whilst maximising output.

## FOREWORD BY THE HONORABLE MINISTER



Being the Minister responsible for the Ministry of Home Affairs and Immigration, I am once again honored to present the foreword for this Annual Report of the financial year 2018/2019; with the emphasis of this year being a Year-of-Accountability.

I therefore account that a total number of **60 782** applications for visas and permits were processed which can be broken down in the following categories; **57 756** for visas and permits was approved; while **3 026** was rejected for not meeting prescribed requirements

A further total number of **958** applications for citizenship were processed; of which **932** was approved; while **26** was rejected

Furthermore, passports and other travel documents continued to be in high demand by Namibians; whereby **74 120** applications were approved, and **1 417** was rejected.

Allow me to further account that Namibia as a honorary Global Citizen has maintained the upholding of the UN Conventions of the promotion of Durable Solutions; by resettling **30** families, assisting **371** former Angolan refugees with integration and manage to voluntary repatriate **110** former Namibian refugees from Botswana (Dukwi refugee camp).

I can with great delight also account that the Ministry is honoured with the **Radiant Awards Innovation and Vision in Identity Systems**, on 12 December 2018 in Bangkok. The Radiant Vision Award recognises forward thinking ideas that have led to significant innovations in how national electronic identity schemes are planned, designed, developed and deployed. The Award has the objective of looking at important new channels for government identity authorities to promote their achievements and successes. With our submission of such high standard the Ministry of Home Affairs and Immigration triumph in the title: E-birth Notification System: establishing Identities from the Moment of Birth.

**FRANS KAPOFI, MP**  
**MINISTER**



## EXECUTIVE SUMMARY BY THE EXECUTIVE DIRECTOR

I am privileged and yet humbled to present this executive summary for the Annual Report of 2018/2019 financial year; which highlights the strides made by the Ministry in executing its mandate.

Under the Department Civil Registration, a total of **3,689 SWA IDs were converted** to Namibian National IDs. While a total number 9,830 of applications for alterations of surnames, first names, date of birth, parents' particulars and sex were received and processed. Furthermore **5,332 marriage records** were registered with the ministry.

The **e-Birth Notification System** is well being implemented with the purpose of notify the e-National Population Registration System (e-NPRS)) electronically when a vital event such as birth has occurred at a hospital, health centre or clinic to secure the birth details of the child and to ensure verification of the mother's identity against the National Population Registration System (NPRS).

In line with the electronically notification of births, all deaths are now also being notified electronically, via the **e-Death Notification System**.

The statistics produced by the **Directorate Immigration and Border Control**; reveals the movement of persons in-and-out of Namibia tally to **4, 020,615** (with arrivals of **2, 043,132** and departure of **1, 978.483**). On the contrary, arrest and 48hrs notices added up to **1,528** (while an arrest equal 786 and 48hrs notices were **310**); while a total of **738** persons refused entry into the country.

The **Director: Administration** facilitated staff development whereby **33** staff members underwent training in International Migration matters, while **216** staff members went through a rigorous and intensive training on the local Immigration Control Act and Regulations and relevant legislations.

The ministry has managed to generate a total of **N\$ 61,547,652.62 in revenue** from the sale of National documents.

On 01 May 2018, the **Division: Safety, Risk and Security was established** to address all matters related to safety, risk and security in and around building premises.

As a compliant institution, the Ministry was once again awarded with an **Affirmative Action Compliance Certificate**.

The **construction of Ministerial Head Office** in Windhoek (Khomas Region) is ongoing and progresses well, with a targeted completion date of January 2020

**ETIENNE MARITZ**  
**EXECUTIVE DIRECTOR**

# DEPARTMENT OF CIVIL REGISTRATION

## Introduction

The *Department of Civil Registration* is responsible for management of the National Population Register which contain records of vital events: births, adoptions, marriages and deaths, and for issuing the relevant certificates as well as the national identity documents. Birth, Death and ID registration and the issuance of birth certificates and death certificates are de-concentrated to 58 sub/regional offices across the country, while the production of ID cards and amendment of birth, marriage and death records are centralised at the Head Office in three Divisions.

The Department of Civil Registration consists of two Directorates, which is divided into six (6) Divisions, namely:

### **Directorate National Population Register, Identification and Production**

- Division National Population Identification and Production
- Division National Population Register

### **Directorate National Civil Registration**

- Division Northern Regions
- Division North and Eastern Regions
- Division Central and Southern Regions
- Division North and Western Region

### **Directorate National Population Register, Identification and Production**

#### **Division: Identification and Production**

The purpose of this Division is to create and manage the identities of all citizens and permanent resident permit-holders through the capturing of demographic information and fingerprints (biometrics) and production of national identification cards under the Identification Act, Act 21 of 1996.

#### **The mandate of the Division is to:**

- Receive ID applications from all Regional and Sub-Regional offices for processing.
- Register and classify fingerprints on the ID application forms.
- Capture the demographic data provided on the application forms.
- Scanning of imported images, thumb prints and signatures at scanning stations.
- Verification and approval of applications.
- Production, quality control and dispatch of identity documents to various Regional and Sub-Regional Offices.

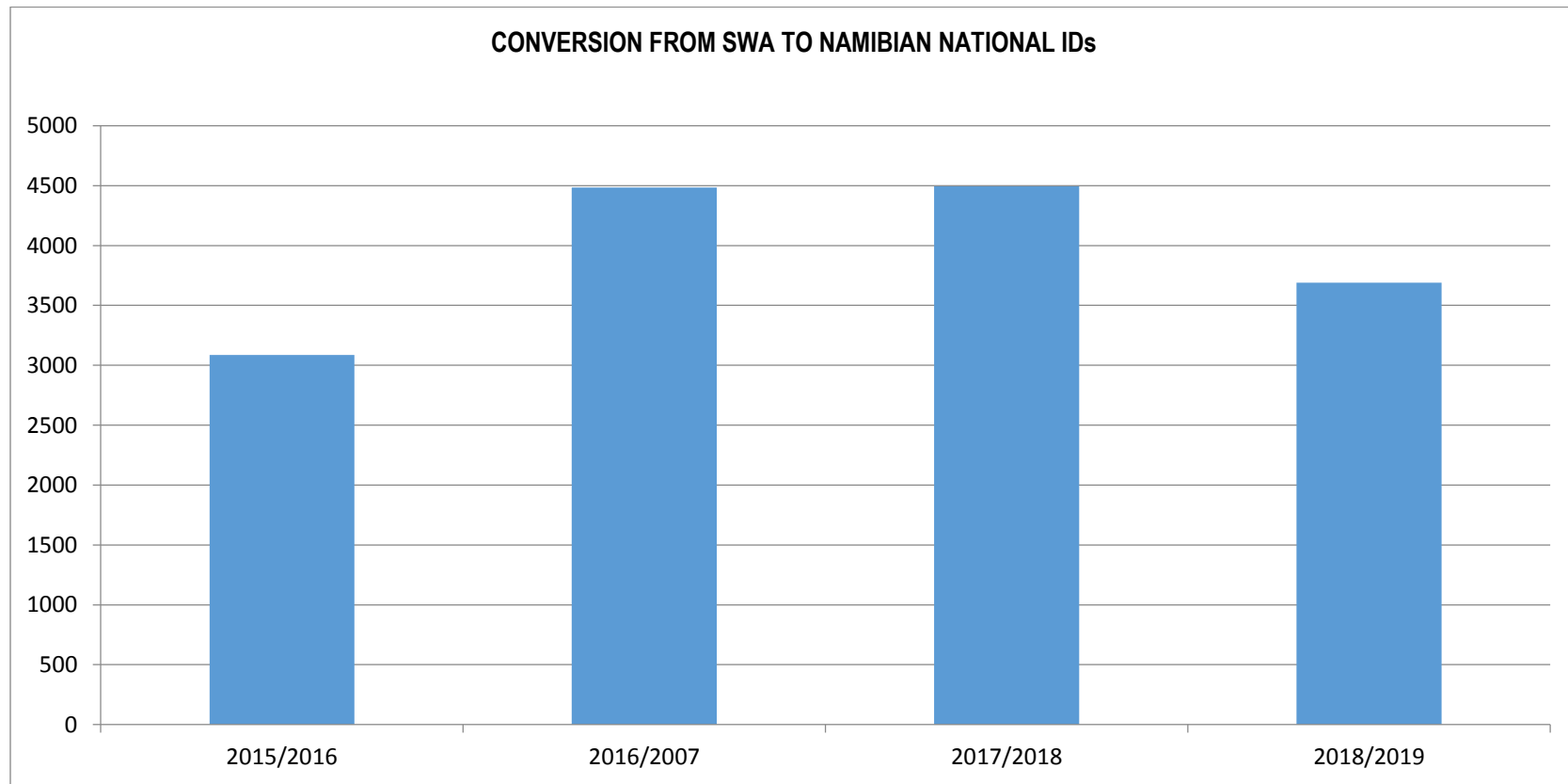
## **Number of ID card produced and issued**

Namibian citizens and Permanent Resident Permit holders are eligible for ID cards when they attained the age 16 years. In order to ensure that people are applying for their ID cards timely as set out in the Identification Act (Act No. 21 of 1996), the Ministry is on annual basis registering eligible pupils for IDs at Secondary Schools. A high number of persons are still delaying their initial application for their ID cards. During the financial year under review a total number of 110 258 ID cards were produced. The target turnaround time for an ID is: 21 working days according to the Annual Plan of the Directorate, unfortunately the Directorate was unable to maintain this target, partly due to staff shortage and recurrent technical (configuration/setup) errors.

## **Phasing out of the South West Africa ID card**

Many SWA ID Cards have inconsistencies between their birth and SWA records, requiring an amendment to be effected before the issuance of a Namibian National ID card can be accommodated. Special processes have been set up to fast track these applications to ensure that all persons who applied have their case resolved soonest. In the period under review, 3,689 SWA IDs were converted to Namibian National IDs.

**Number of people converting their SWA ID to the National ID cards over 5 years**





## Production Statistics

Number of ID processed and issued

Type of application	2016/2017	2017/2018	2018/2019
First application for an ID	62 319	68 485	73 275
First application for PRP ID	100	121	130
Change of particulars	6 264	4 173	5 510
Change of citizen	106	55	52
Duplicate ID	29 339	22 628	27 602
Application of ID of SWA ID holders	4 558	4 613	3 689
<b>Total</b>	<b>102 686</b>	<b>100 075</b>	<b>110 258</b>

## Number of ID Applications per Office

Office	Total	Office	Total
Ohangwena (Eenhana) Regional Office	9 466	Mariental Sub Regional Office	2 703
Omaheke (Gobabis) Regional Office	4 984	Kavango West (Nkurenkuru) Regional Office	1 558
Grootfontein Sub Regional Office	2 510	Okahandja Sub Regional Office	2 130
Zambezi (Katima Mulilo) Regional Office	4 080	Okahao Sub Regional Office	1 327
/Karas (Keetmanshoop) Regional Office	3 682	Okakarara Sub Regional Office	558
Khomas (Windhoek) Regional Office	27 086	Okongo Sub Regional Office	778

Khorixas Sub Regional Office	428	Omaruru Sub Regional Office	917
Luderitz Sub Regional Office	564	Omungwelume Sub Regional Office	3
Oshikoto (Omuthiya) Regional Office	4 583	Ondangwa Sub Regional Office	6 670
Kunene (Opuwo) Regional Office	3 414	Oshana (Oshakati) Regional Office	10 054
Otavi Sub Regional Office	250	Otjozondjupa (Otjiwarongo) Regional Office	3 167
Omusati (Outapi Regional) Office	6 075	Outjo Sub Regional Office	1 148
Rehoboth Sub Regional Office	2 489	Ruacana Sub Regional Office	1 034
Kavango East (Rundu) Regional Office	8 256	Erongo (Swakopmund) Regional Office	5 439
Tsumeb Sub Regional Office	2 842	Tsumkwe Sub Regional Office	59
Usakos Hospital Office	176	Walvis bay Sub Regional Office	5 588
Mobile Registrations	2 118	Karibib Sub Regional Office (Temporarily closed)	91
Karasburg Sub Regional Office	324	Kahenge Sub Regional Office (Closed & moved to Nkurenkuru)	6

## Achievements

- Effective utilization of technology within the department.
- Efficient turnaround times for confirmation letters, 95% within a week.
- ID Application forms are tracked and traceable.
- Rejected ID forms are traceable.

## Challenges

- Turnaround times for ID cards production and amendment records still high
- Underutilization of Queue Management System.
- Queue-Management System is operational though with minimal challenges.
- Technical glitches in the ID cards production process due to lost applicants images.

### **Sub-division: Birth**

A total number 9,830 of applications for alterations of surnames, first names, date of birth, parents' particulars and sex were received. A high number of the cases also relate to inconsistencies between the birth record and the SWA records.

The Department is continuously strengthening its processes to avoid incorrect details on the birth records which could jeopardize the integrity of the system, thus only turnaround times are monitored.

#### **Number of Applications Received and Processed**

Type of application	2018/2019
Re-registration ( from father to mothers surname)	849
Correction of date of birth	1 004
Corrections of surnames	1 162
Alteration or insertion of parents particulars	2 005
Change of surnames	290
Alteration of surname (wrong spelling)	685
Alteration of place of birth	595
Alteration of gender	310
Adoptions	42
Correction/ Alteration/insertion of first names	3 440
Multiple corrections to the record	0
<b>Total</b>	<b>10 382</b>

### **Sub-division: Marriages and Deaths**

Marriages are solemnized by registered pastors or magistrates across the country. All marriage registers received are captured timely on the National Population Registration System. For the period under review 5,332 marriage records were registered. Four hundred and forty Namibians married foreigners. Two (2)

Marriage Officers were granted licenses. However, most applicants did not meet the requirements, and were therefore rejected.

**Number of Marriage Records received per month: Financial Year 2016/2017, 2017/2018 and 2018/2019**

Month	2016/2017	2017/2018	2018/2019
April	575	380	338
May	153	481	425
June	374	314	360
July	484	326	367
August	771	853	986
September	407	595	535
October	678	514	472
November	473	552	629
December	1 271	1 286	955
January	206	130	63
February	357	184	92
March	763	258	110
<b>Total</b>	<b>6 512</b>	<b>5 873</b>	<b>5 332</b>

## Marriage Statistics 2018/2019

Type of Application	2018/2019
Amendment of Marriage Registers issued	402
Marriage Officers- New application received	5
Marriage Officers- approved	2
Duplicates issued	274
Confirmation letters issued	163
Marital status issued	141
Death corrections (Spellings)	61

## Digitalisation Project

The Department continues striving towards digitalising of all records and processes. During the financial under review, the Department continued with the implementation of the e-birth notification system, and identifying of places, assessment of network connectivity, installation of equipment such as computers with the help of funding from UNICEF, training of staff members of Ministry of Home Affairs and Immigration, the Ministry of Health and Social Services and Ministry of Safety and Security (NAMPOL).

### e-Birth notification system

The aim of the e-birth is to notify the e-National Population Registration System (e-NPRS)) electronically when a vital even such as birth has occurred at a hospital, health centre or clinic to secure the birth details of the child and the ensure verification of the mother's identity against the National Population Registration System (NPRS).

### The system was successfully implemented at the following sites:

Swakopmund Central Hospital, Walvis Bay State Hospital, Opuwo State Hospital, Okahao State Hospital, Tsandi State Hospital, Okongo State Hospital, Nkurenkuru Health Centre, Ondangwa Private Hospital,

Ongwediva Medi Park Hospital, Gobabis Health Centre, Mariental State Hospital, Usakos State Hospital, Luderitz State Hospital, Karasburg State Hospital, Tsumeb State Hospital, Grootfontein State Hospital, Medi Clinic Otjiwarongo, Medi Clinic Swakopmund, Welwitschia Private Hospital, Rhino Park Hospital, Medi Clinic Windhoek, Lady Pohamba Private Hospital.

### **e-Death notification system**

In line with the electronically notification of births, all deaths should also be notified electronically. Stakeholders agreed on data elements and processes for e-death notification system.

### **The system was successfully implemented at the following sites:**

Oshakati State Hospital, Onandjokwe State Hospital, Eenhana State Hospital, Engela State Hospital, Oshikuku State Hospital, Walvis Bay State Hospital, Outapi State Hospital, Okahao State Hospital, Oshakati State Hospital, Omuthiya State Hospital, Keetmanshoop State Hospital, Mariental State Hospital, Gobabis State Hospital, Rundu State Hospital, Katima Mulilo State Hospital, Opuwo State Hospital, Otjiwarongo State Hospital, Police Mortuary (Windhoek), Windhoek Central Hospital, Katutura State Hospital, Medi-Clinic Hospital Windhoek, Roman Catholic Hospital, Lady Pohamba Private Hospital, Rhino Park Hospital, Namibia Oncology Centre, Paramount Health Centre.

### **Scanning and archiving of records**

Since 2010 the Department has scanned, electronically recorded, and achieved 4,3 million records (15 000 000 sheets of paper) as part of its digitalisation process.

The Department has set up a new scanning unit with the purpose of scanning all application forms captured in the National Population Registration System (NPRS). Considering that all forms are barcoded, these can now be automatically uploaded via an interface.

Type of form	Number of documents
Births	231 692
Marriages	500 698
IDs	47 786
Deaths	39 211
<b>Total</b>	<b>819 387</b>

## **Civil Registration Legislation**

The Department has over a longer period been reviewing its legal framework. The Marriage Bill was submitted to Legal Support Services Division during the period under review. Consultative workshop on the National Population Registration Bill was held. A final consultative workshop still needs to be held before the Bill can be submitted to Legal Support Services Division.

## **Directorate: National Civil Registration**

The mandate of this Directorate is the registration and issuance of birth and death certificates, registration and distribution of ID cards, ensuring service delivery to the General Public.

### **Main tasks and responsibilities:**

- Registration of births, issuance of birth certificates and duplicate birth certificates
- Registration of deaths, issuance of death certificates and duplicate death certificates
- Issuance of ID documents and duplicates
- Consideration of applications for alterations of particulars
- Expansion of services
- Opening of new offices

### **Achievements**

- The directorate upgraded Omaruru Sub Regional Office to Category 1 office (which is an office offering the full range of services i.e. birth, death and ID services).
- Significant registrations were recorded during general mobile registrations in most regional offices.
- The Outreach Programme to Sub-Regional Offices which were temporarily closed has proven to be a huge success, recording significant civil registrations compared to few registrations which were recorded in the past years.
- Significant increase in timely birth registrations as compared to the previous year especially in hospital based offices as well as the increase in the overall birth registration has been recorded.
- The notable adherence to clearance of backlogs in most regions is commendable as records were captured in NPRS.

## Challenges

- The lack of connectivity to NPRS by a significant number of Sub Regional Offices is continuing to be an impediment for timely capturing of records into NPRS as well as the verification of records for issuance of duplicate documents.
- A significant number of late registrations are still being experienced by many offices especially the Eastern and Northern border regions.
- A persistent trend of fake documents especially birth certificates being found in possession of the Public when applying for ID cards.
- A rising trend of home deliveries of babies makes it difficult to determine the real biological parents and the correct dates and places of births.
- The ever increasing demand for duplicate documents which depicts the lack of information as to the value of national documents.
- Registration of children born to non-Namibian nationals, especially mothers, without identification documents.
- Backlog build-up at Regional Offices due to budget cuts which affected procurement of necessities such as bar code stickers.



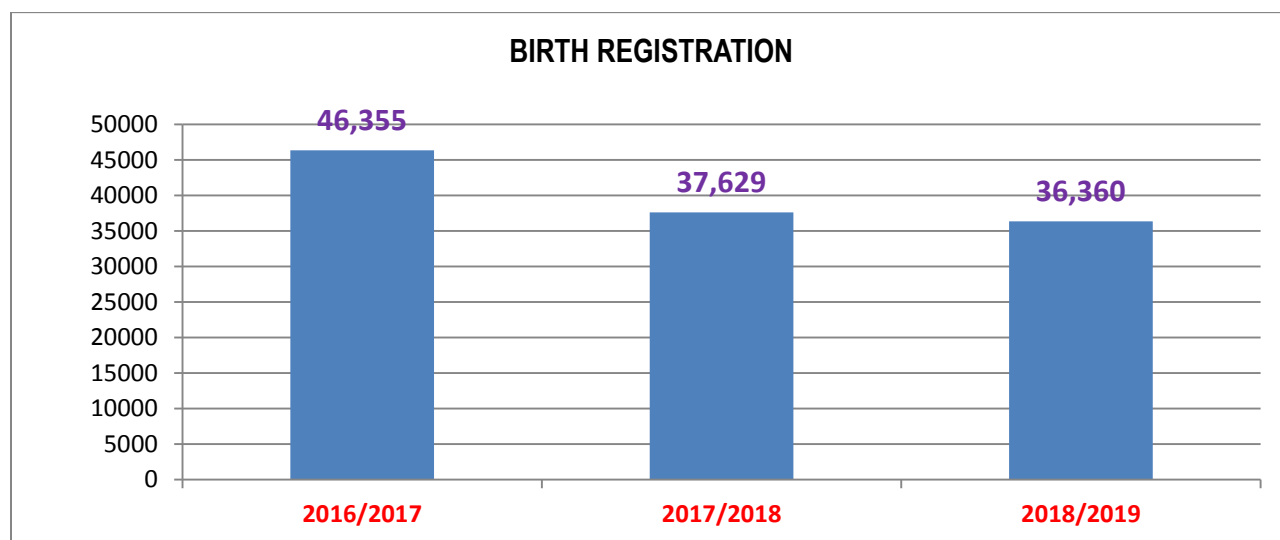
## Statistical Overview of Birth Registration per region (2018/19)

Region	A: 1-30 Days	B:<1 Year	C:1-2 Years	D:3-5 Years	E:6-10 Years	F:11-15 years	G:16-20 years	H:>20 Years	Total
//Karas Region	1 565	1031	635	39	87	249	221	898	4 725
Erongo Region	4 240	1 827	1341	127	87	79	98	715	8 514
Hardap Region	1024	971	835	79	64	11	10	124	3 118
Kavango East	1240	2 043	2 101	350	120	84	64	89	6 091
Kavango West	189	733	897	76	48	23	17	50	2 033
Khomas Region	10 305	6 083	2 434	90	73	39	38	854	19 916
Kunene Region	654	1150	1744	109	49	15	10	51	3 782
Ohangwena Region	1365	2 861	2 975	158	35	21	12	13	7 440
Omaheke Region	641	280	967	95	75	53	35	152	2 298
Omusati Region	1 846	2 370	2 276	1151	207	98	87	112	8 147
Oshana Region	5 849	4 172	3 490	121	77	46	28	41	13 824
Oshikoto Region	732	1105	1146	161	160	70	36	57	3 467
Otjozondjupa Region	1 834	1 510	835	67	62	48	40	92	4 488
Zambezi Region	671	958	1564	65	40	10	10	27	3 345
<b>Total</b>	<b>32 155</b>	<b>27 094</b>	<b>23 240</b>	<b>2 688</b>	<b>1 184</b>	<b>846</b>	<b>706</b>	<b>3 275</b>	<b>91 188</b>
<b>Timely Birth Registration</b>		<b>59 249</b>	<b>Late Birth Registration</b>						<b>31 939</b>

**Birth registration comparative analysis at hospitals (2016/17 against 2017/18)**

<b>Hospital</b>	<b>Total number of Children registered in hospital facility 0&gt;1 (2017/18)</b>	<b>Total number of Children registered in hospital facility 0&gt;1 (2018/19)</b>
Andara	219	311
Eenhana	1 605	1 604
Engela	2 603	2 125
Gobabis	972	928
Grootfontein	150	460
Katima Mulilo	1 813	1 039
Katutura Hospital	4 985	3 855
Keetmanshoop	516	715
Nankudu	153	165
Nyangana	100	74
Onandjokwe	3 546	3 698
Opuwo	676	930
Oshakati	4 930	4 760
Oshikuku	1 332	1 099
Otjiwarongo	988	1 224
Outapi	18	1 931
Rundu	3 409	3 557
Swakopmund	1 410	1 245
Tsandi	257	614
Walvis Bay	842	713
Usakos	394	398
Windhoek Central	6 711	4 915
<b>TOTAL</b>	<b>37,629</b>	<b>36,360</b>

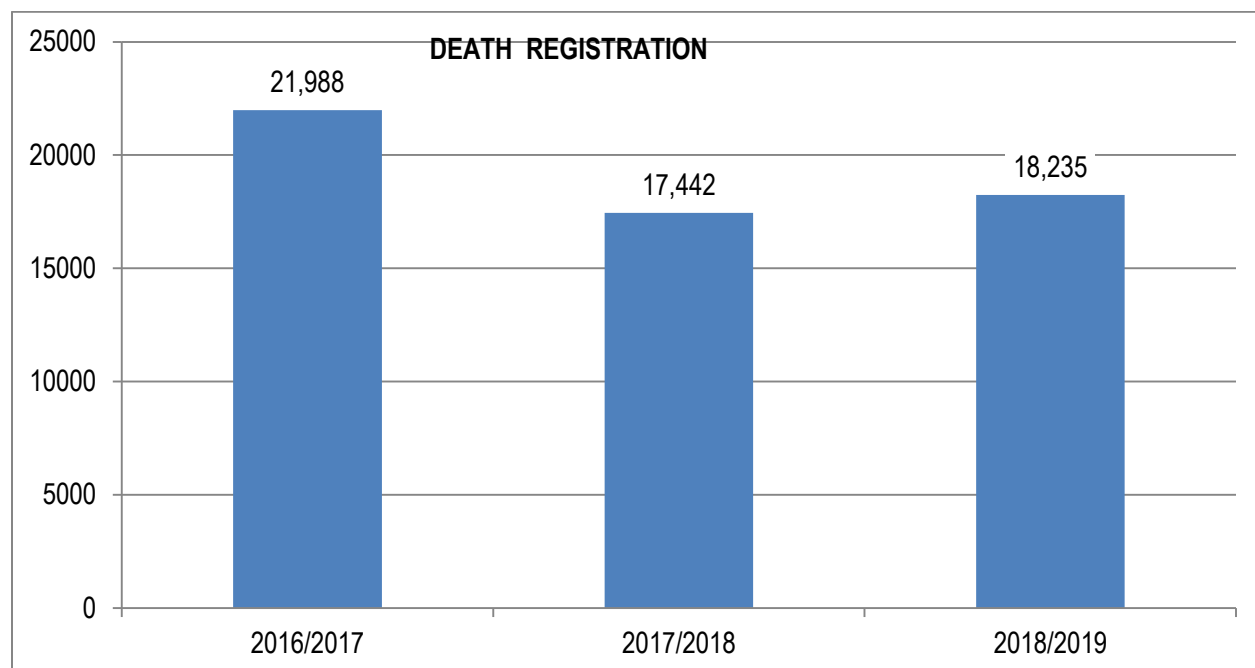
1. Graphical presentation for birth registration for hospitals (2016 – 2019)



Comparative Number of Deaths Registrations per Region for 2017/2018 and 2018/2019

Region:	Death registration	
	2017/2018	2018/2019
Zambezi	669	734
Kavango East	1 685	1544
Kavango West	456	306
Oshikoto	1 602	1655
Otjozondjupa	964	1168
Kunene	162	305
Oshana	2 354	2 479
Ohangwena	1 343	1 456
Omusati	1 594	1 703
Khomas	3 510	3 506
Erongo	964	1 093
Omaheke	688	737
Hardap	815	884
//Karas	636	665
<b>TOTAL</b>	<b>17,442</b>	<b>18,235</b>

### Graphical presentation for death registration per year (2017/18 against 2018/19)



## DEPARTMENT OF IMMIGRATION CONTROL AND CITIZENSHIP

### IMMIGRATION AND BORDER CONTROL

#### Introduction

This report summarizes the activities, achievements, challenges and constraints of the Directorate of Immigration and Border Control; as well as future plans.

#### Main Activities of the Directorate

The Directorate is mandated to facilitate and control the movements of persons leaving and entering the Country by land, air and sea, make discretionary decisions to allow or refuse entry, manning roadblocks and joint operations both inland and along the common borders line of Namibia and her neighbouring countries. Control movements of persons and their residence in Namibia, liaising with foreign missions within Namibia and serve as Immigration Attachés at Namibian foreign Missions. The directorate is also tasked with visiting and inspection of any premises (institution, company, schools etc.) surveillance, investigations, arrest, detain and deport irregular migrants from Namibia. The enforcement of Immigration legislations and prosecution of offenders under the Immigration Control Act No. 7 of 1993, and the Departure From Namibia

Regulation Amendment Act of 1993. Provide evidence before the court of Law on behalf of the State and further present and request the Immigration Tribunals to authorise the removal of prohibited immigrants from Namibia back to their country of origin. . Issuing Emergency Travel Documents and endorsing of approved permits/visas to non-Namibian Nationals at the Regional level. Below are charts and analysis of arrival and departure, arrest and 48hrs notices issued during the year under review.

<b>REGION</b>	<b>ARRIVALS</b>	<b>DEPARTURES</b>	<b>TOTAL</b>
<b>Central Regions</b>	684 341	734 953	<b>1 419 294</b>
<b>Southern Regions</b>	325 361	305 292	<b>630 653</b>
<b>Northern Regions</b>	519 855	451 477	<b>971 332</b>
<b>North Eastern Regions</b>	513 575	486 761	<b>1 000 336</b>
<b>Grand Total</b>	<b>2 043 132</b>	<b>1 978 483</b>	<b>4 021 615</b>

Statistic the number of Namibians and Foreign Nationals who used the ports of entry:

Namibian Arrivals	Namibian Departures	Foreign Arrivals	Foreign Departures	Total arrivals & Departures
510 261	515 580	1 532 871	1 462 903	4 021 615

Arrivals per category at each Airport/ Border Post – Central Regions

Category	Eros Airport	HKIA	Trans-Kalahari B/P	Walvis Bay Airport	Walvis Harbour	Total
Namibians	669	89 646	64 889	8 354	354	163 912
PRP holders	35	13 772	112	2 052	47	16 018
TRP, EP & SP holders	39	33 919	6 562	7 170	2 182	49 872
Tourist/holiday/recreation	276	242 265	31 386	11 818	10 378	296 123
Visit Friends & Relatives	681	41 483	29 315	10 916	667	83 062
Transit	14	4 933	723	1 970	3 617	11 257
Business/conf/professors	92	-	20 422	-	-	20 514
Diplomats	61	3 830	148	1 951	16	6 006
Others	2	37 575	0	0	0	37 577
<b>Total</b>	<b>1 869</b>	<b>467 423</b>	<b>153 557</b>	<b>44 231</b>	<b>17 261</b>	<b>684 341</b>

Departure per category at each Airport/ Border Post – Central regions

Category	Eros Airport	HKIA	Trans-Kalahari B/P	Walvis Bay Airport	Walvis Harbour	Total
Namibians	704	76 544	60 782	8 170	294	146 494
PRP holders	30	12 676	984	1 948	49	15 687
TRP, EP & SP holders	94	34 434	6 625	6 445	870	48 468
Tourist/holiday/recreation	326	245 249	34 336	13 728	10 602	304 241
Visit Friends & Relatives	599	33 620	25 006	94 578	330	154 133
Transit	4	3 527	824	2 921	4 072	11 348
Business/conf/professors	149	0	18 300	0	0	18 449
Diplomats	61	5 446	123	1 920	105	7 655
Others	4	28 474	0	0	0	28 478
Total	1 971	439 970	146 980	129 710	16 322	734 953

Arrivals Southern Regions

CATEGORY	Keetmans- hoop Airport	Noordoewer B/P	Ariamsvlei B/P	Oranjemund B/P	Klein Manasse	Luderitz Habour	Mata-Mata B/P	Velloorsdrift	Sendelingsdrift B/P	TOTAL
Namibians	13	64 958	44 143	15 816	5 760	109	239	2 032	265	133 335
PRP holders	02	4 970	3 553	1 333	369	01	108	193	35	10 564
TRP,EP&SP holders	10	5 960	3 604	1 792	352	316	61	175	148	12 418
Tourist/Hol./ Recreation	107	42 268	14 805	1 874	3 600	3 924	4 626	2 157	2 183	75 544
Visit friends & relatives	92	18 710	15 901	5 299	3 034	51	452	1 362	107	45 008
Transit	02	1 966	640	51	21	366	178	85	215	3 524
Business/Conf/Prof	18	15 361	25 667	3 410	80	75	06	81	103	44 801
Diplomats	0	91	52	0	05	0	10	0	3	16 103
Other	0	0	0	06	0	0	0	0	00	06
TOTAL	244	154 284	108 365	29 581	13 221	4 842	5 680	6 085	3 059	325 361

## Departures Southern Regions

CATEGORY	Keetmans Airport	Noordoewer B/P	Ariamsvlei B/P	Oranjemund B/P	Klein Manasse	Mata- Mata	Velloorsdrif B/P	Luderitz Harbor	Sendelingsdrift B/P	TOTAL
Namibians	18	64 622	43 902	16 195	5 740	242	2 010	144	267	133 140
PRP holders	00	4 672	3 338	1 206	253	94	189	09	32	9 793
TRP,EP&SP holders	18	5 558	3 926	1 864	253	65	136	225	109	12 154
Tourist/Hol./ Recreation	183	41 313	16 837	1 288	2 315	4 475	1 517	1 875	1 787	71 590
Visit friends & relatives	39	19 156	16 565	5 840	2 989	64	1 288	40	112	46 093
Transit	00	1 121	450	39	105	08	90	322	131	2 266
Business/Conf/Prof	02	13 642	12 077	3 471	598	08	188	19	97	30 102
Diplomats	00	99	33	01	08	02	00	00	01	144
Other	00	00	02	01	02	00	00	00	05	10
<b>TOTAL</b>	<b>260</b>	<b>150 183</b>	<b>97 130</b>	<b>29 905</b>	<b>12 263</b>	<b>4 958</b>	<b>5 418</b>	<b>2 634</b>	<b>2 541</b>	<b>305 292</b>



**Arrival per Category at Each Border Post – Northern Regions**

<b>Category</b>	<b>Ondangwa</b>	<b>Oshikango B/P</b>	<b>Omahenene B/P</b>	<b>Kashamane B/P</b>	<b>Ruacana B/P</b>	<b>Total</b>
<b>Namibians</b>	17	87 965	21 351	14 716	1 164	<b>125 213</b>
<b>PRP Holders</b>	2	522	30	1	4	<b>559</b>
<b>TRP, EP &amp; SP Holders</b>	2	780	27	3	4	<b>816</b>
<b>Tourist/Holiday/Recreation</b>	139	20 741	223	4	141	<b>21 248</b>
<b>Visit friends &amp; relatives</b>	18	86 051	819	180	60	<b>87 128</b>
<b>Transit</b>	67	2 204	71	69	42	<b>2 453</b>
<b>Business/Conference/Professors</b>	13	7 266	10	0	0	<b>7 289</b>
<b>Diplomats</b>	0	567	2	0	0	<b>569</b>
<b>Other</b>	0	199 635	51 078	15 362	8 505	<b>274 580</b>
<b>Total</b>	<b>258</b>	<b>405 731</b>	<b>73 611</b>	<b>30 335</b>	<b>9 920</b>	<b>519 855</b>

**Departure per Category at Each Border Post - Northern Regions**

<b>Category</b>	<b>Ondangwa</b>	<b>Oshikango B/P</b>	<b>Omahenene B/P</b>	<b>Kashamane B/P</b>	<b>Ruacana B/P</b>	<b>TOTAL</b>
<b>Namibians</b>	10	100 190	22 887	15 727	1 250	<b>140 064</b>
<b>PRP Holders</b>	2	522	34	1	2	<b>561</b>
<b>TRP, EP &amp; SP Holdes</b>	5	809	36	1	0	<b>851</b>
<b>Tourist/Holiday/Recreation</b>	196	18 234	181	1	154	<b>18 766</b>
<b>Visit friends &amp; relatives</b>	33	58 923	916	178	67	<b>60 117</b>
<b>Transit</b>	83	2 264	88	2	14	<b>2 451</b>
<b>Business/Conference/Professors</b>	6	7 741	11	0	0	<b>7 758</b>
<b>Diplomats</b>	0	595	2	0	0	<b>597</b>
<b>Other</b>	0	157 323	43 921	11 981	7 087	<b>220 312</b>
<b>Total</b>	<b>335</b>	<b>346 601</b>	<b>68 076</b>	<b>27 891</b>	<b>8 574</b>	<b>451 477</b>

### Arrival per Category at Each Border Post - North Eastern Regions

CATEGORY	Rundu regional office (Airport)	Sarusungu B/P	Mohembo B/P	Nkuren -kuru B/P	Katwitwi B /P	Grootfon -tein Airport	Dobe B/P	Mpa- cha Airport	Wenela B/P	Ngoma B/P	Kasika B/P	Impalila B/P	Total
Namibians	00	4 998	8 561	6 000	2 742	120	1 647	00	24 495	24 340	6 634	8 260	87 797
PRP holders	00	00	122	00	54	00	00	00	1 097	341	00	32	1 646
TRP,EP&SP holders	00	00	1 480	00	397	5	96	00	5 069	4 244	04	71	11 366
Tourist/Hol./ Recreation	36	00	13 129	00	3 129	107	1 409	00	8 741	19 314	4 918	7 292	58 075
Visit friends & relatives	63	31 400	11 908	2 482	3 227	14	1 451	00	39 406	13 713	847	2 458	106 969
Transit	02	2 399	1 716	2 232	795	00	93	00	5 251	1 979	00	00	14 467
Business/Conf/ Prof	14	00	850	29 590	874	00	00	00	7 873	00	00	25	39 226
Diplomats	00	00	15	00	66	00	02	00	140	79	00	04	
Other	00	04	00	00	15 532	00	365	00	172 960	4 794	12	56	193 723
<b>TOTAL</b>	<b>115</b>	<b>38 801</b>	<b>37 781</b>	<b>40 304</b>	<b>26 816</b>	<b>246</b>	<b>5 063</b>	<b>00</b>	<b>265 032</b>	<b>68 804</b>	<b>12 415</b>	<b>18 198</b>	<b>513 575</b>

# DEPARTURE PER CATEGORY AT EACH BORDER POST

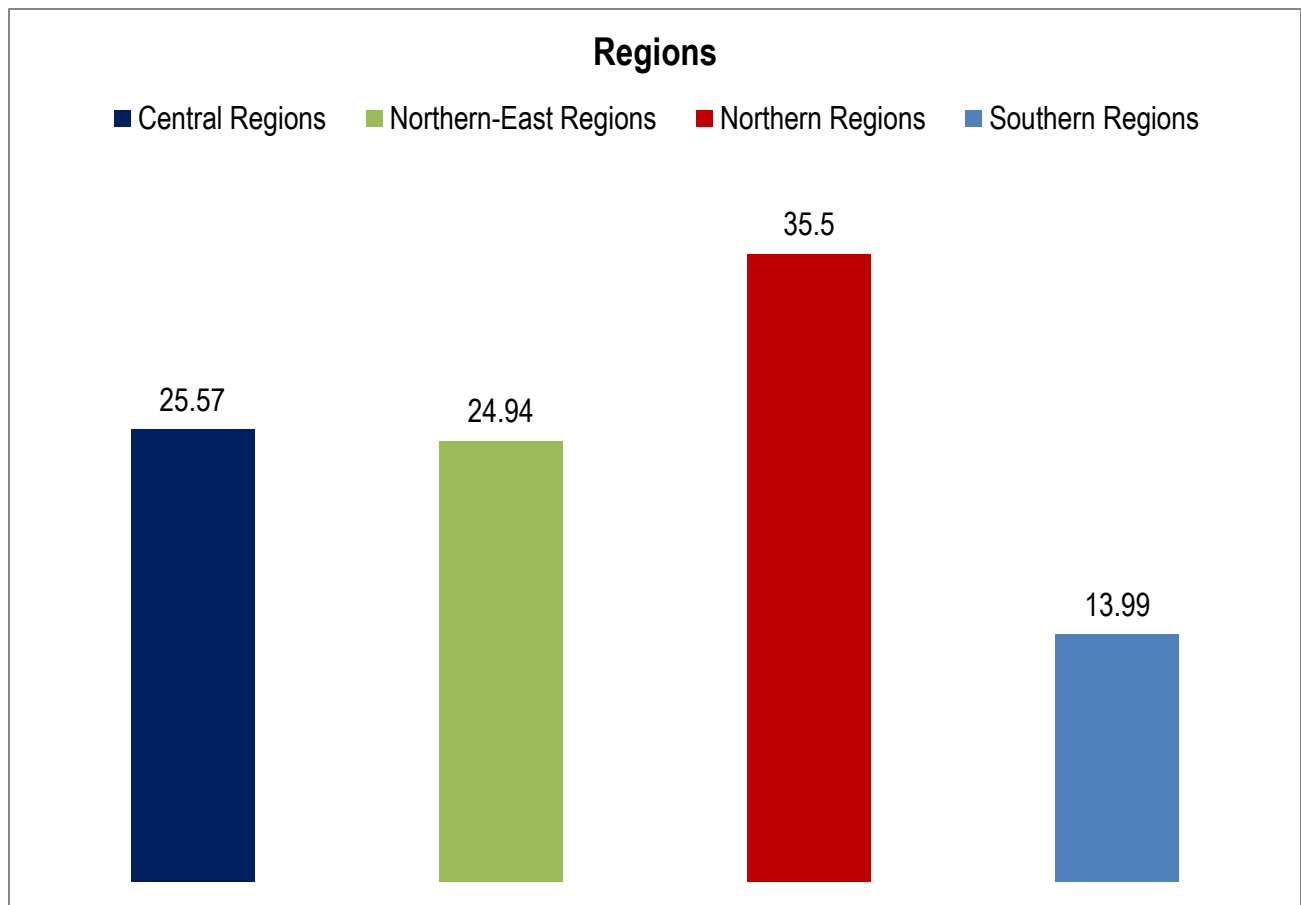
CATEGORY	Rundu regional Office (Airport)	Sarusungu B/P	Mohembo B/P	Nkurenkuru B/P	Katwitwi B/P	Grootfontein ( Airport)	Dobe B/P	Mpacha Airport	Wenela B/P	Ngoma B/P	Kasika B/Post	Impalila B/post	Total
Namibians	00	5 656	9 159	6 729	2 838	310	952	00	19 185	28 034	13 648	9 371	95 882
PRP holders	00	00	79	00	15	00	09	00	711	372	6	31	1 223
TRP,EP&SP holders	01	00	1 160	00	372	1	23	00	3 057	4 619	7	113	9 353
Tourist/Hol./ Recreation	38	00	14 465	00	3 208	172	1 384	00	6 074	36 939	11 403	7 614	81 297
Visit friends & relatives	00	26 863	11 226	1 517	3 273	27	1 427	00	35 577	19 956	799	2 328	102 993
Transit	00	2 127	1 364	1 562	557	00	00	00	3 383	2 792	00	00	11 785
Business/Conf/ Prof	32	00	505	25 552	826	00	00	00	6 322	71	03	12	33 323
Diplomats	00	00	21	00	26	00	00	00	640	76	00	6	769
Other	00	04	00	00	15 132	00	441	00	130 389	4 072	24	74	150 136
<b>TOTAL</b>	<b>71</b>	<b>34 650</b>	<b>37 979</b>	<b>35 360</b>	<b>26 247</b>	<b>510</b>	<b>4 236</b>	<b>00</b>	<b>205 338</b>	<b>96 931</b>	<b>25 890</b>	<b>19 549</b>	<b>486 761</b>

## Arrests

Nationality	Central regions	Northern-East Regions	Northern Regions	Southern Regions	Total
Angolan	69	103	205	29	406
Azerbaijan	2	0	0	0	2
Burundi	3	0	0	0	3
Chinese	1	1	18	0	20
DRC	6	1	0	0	7
Dutch	1	0	0	0	1
Egyptians	1	0	1	0	2
Eritrean	0	0	1	0	1
French	1	0	0	0	1
Gambia	1	0	0	0	1
Iraq	18	0	0	0	18
Kenyan	2	1	1	0	4
Lesotho	1	0	0	0	1
Malawian	6	1	0	0	7
Motswana	0	1	1	0	2
Mozambican	1	0	0	0	2
Nigerian	1	2	1	0	4
Pakistani	4	0	3	0	7
RSA	6	1	3	18	28
Swazis	0	0	1	0	1
Tanzanian	1	0	0	0	1
Ugandan	2	2	0	0	4
Zambian	5	53	1	0	59
Zimbabwean	69	30	43	38	180
Other	0	0	0	25	24
<b>Total</b>	<b>201</b>	<b>196</b>	<b>279</b>	<b>110</b>	<b>786</b>

## GRAPHIC PRESENTATION OF ARRESTS IN (%)

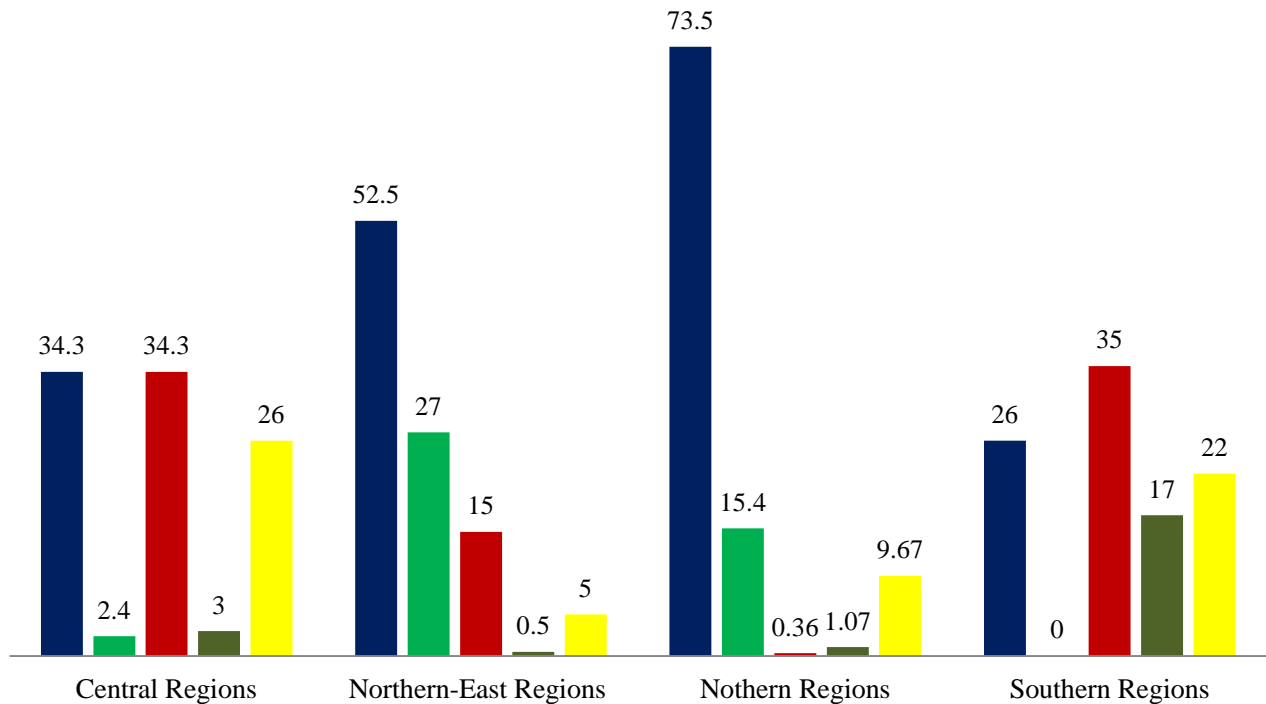
The graph below shows which region has the most arrests of illegal immigrants compared to others during the financial year of 2018/19 countrywide



The graph below shows that more Angolan nationals were arrested in all four (4) Immigration Regions. The second were Zimbabwean nationals, and then Zambian nationals, followed by South Africans most recorded in Southern regions and others nationalities which were not majority in each region.

### ARRESTS PER NATIONALITY

■ Angolans ■ Zambians ■ Zimbabweans ■ RSA ■ Others



### 48-Hours Issued

Nationality	Total
Angolans	164
Chinese	22
DRC	7
Eritrean	1
Guinean	1
Kenyan	4
Malawian	2
Motswana	1
Lesotho	1
RSA	17
Swazi	1
Zambians	48
Zimbabweans	41
<b>Total</b>	<b>310</b>

## Persons Refused Entry

Nationality	Central regions	North-Eastern Regions	Southern Regions	Total
Angolan	3	163	8	174
Argentines	4	-	7	11
Austrian	1	-	-	1
Bangladeshi	2	-	-	2
Brazilians	2	-	-	2
British	1	-	-	1
Botswana	7	6		13
Bulgarian	-	1	-	1
Burundi	-	-	4	4
Cameroon	-	-	1	4
Chinese	2	-	-	2
Croatian	1	-		1
DRC	3	-	11	14
Dutch	-		1	1
Ecuadorian	1	-	3	4
Egyptian	4	-	-	4
Eritrean	1		-	1
Ethiopian	4	-	-	4
German	1	-	-	1
Greek	3	-		3
Hungarians	1	-	1	2
Indian	1	-	-	1
Israeli	2	4	4	10
Jamaican	1	-	-	1
Koreans	3	-	3	6
Lesotho	1	-	-	1
Malian	2	-	-	2
Malawian	1	-	7	8
Mauritania	1	-	-	1
Mozambican	2		10	12
Mexican	1	-	-	1
Nigerian	17	-	-	17
Netherlands	1	-	-	1
Pakistani	1	-	3	4
Polish	1	-	1	2
Paraguay	1	-		1
South Africans	35	2	160	197
Slovakia	-	3	-	3
Swiss	1	-	-	1
Swaziland	1	-	-	1
Tanzanian	1	-	-	1
Thaliana	-	-	1	1



<b>Uganda</b>	4	-	-	4
<b>USA</b>	3	-	1	4
<b>Venezuelans</b>	-	-	1	1
<b>Zambian</b>	-	1	6	7
<b>Zimbabwean</b>	40	14	146	200
<b>Total</b>	<b>164</b>	<b>194</b>	<b>380</b>	<b>738</b>

## Challenges

The main challenge facing the Directorate is funding to acquire uniforms for immigration officials, training as there is a high turnover amongst staff and replacement is necessary, accommodation for those in remote areas. Another challenge is the porousness of the borders between Namibia and her neighbours. This allows illegal migration to happen unnoticed and also presents a security risk. This result in high deportation cost and with limited resources, some prohibited immigrants are detained longer.

# **DIRECTORATE: VISAS, PERMITS, PASSPORTS AND CITIZENSHIP**

## **Introduction**

The directorate of Visas, Permits, Passports and Citizenship is responsible for receiving and processing of applications for visas, permits, passports and citizenship and for rendering other services relating to the above stated line functions.

## **Activities Carried Out**

During this financial period, the Ministry continued to experience high demand for various services that it renders to both Namibians and Foreign nationals. For example, a total number of **60 782** applications for visas and permits were processed which can be broken down in the following categories:

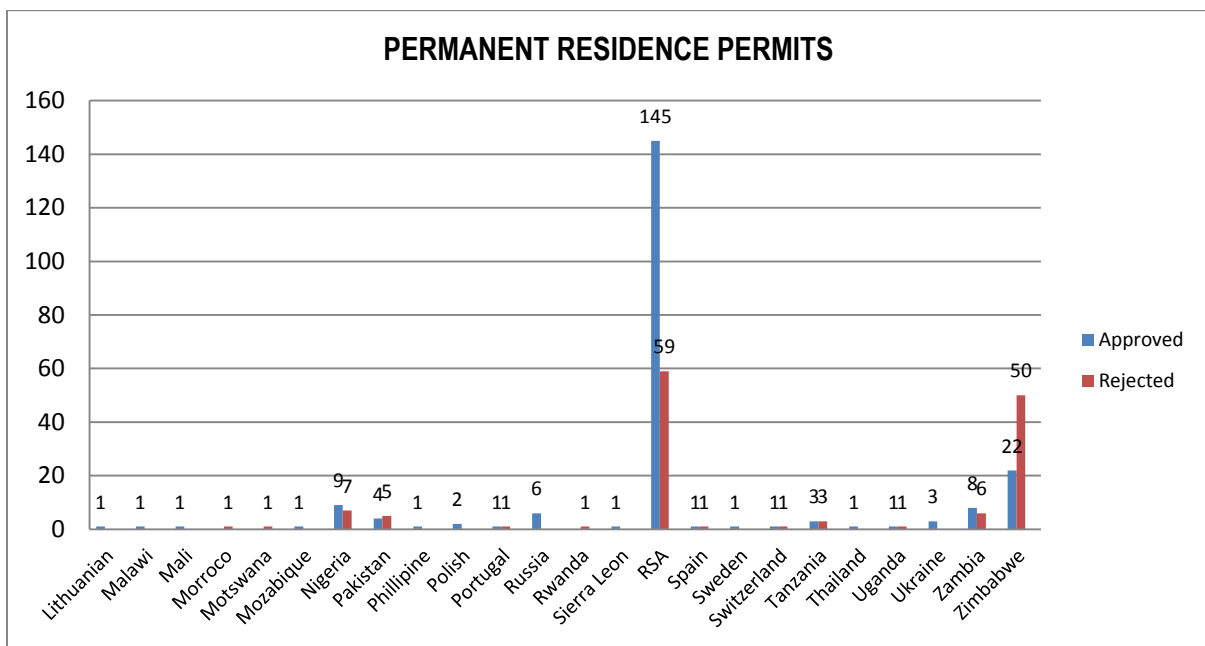
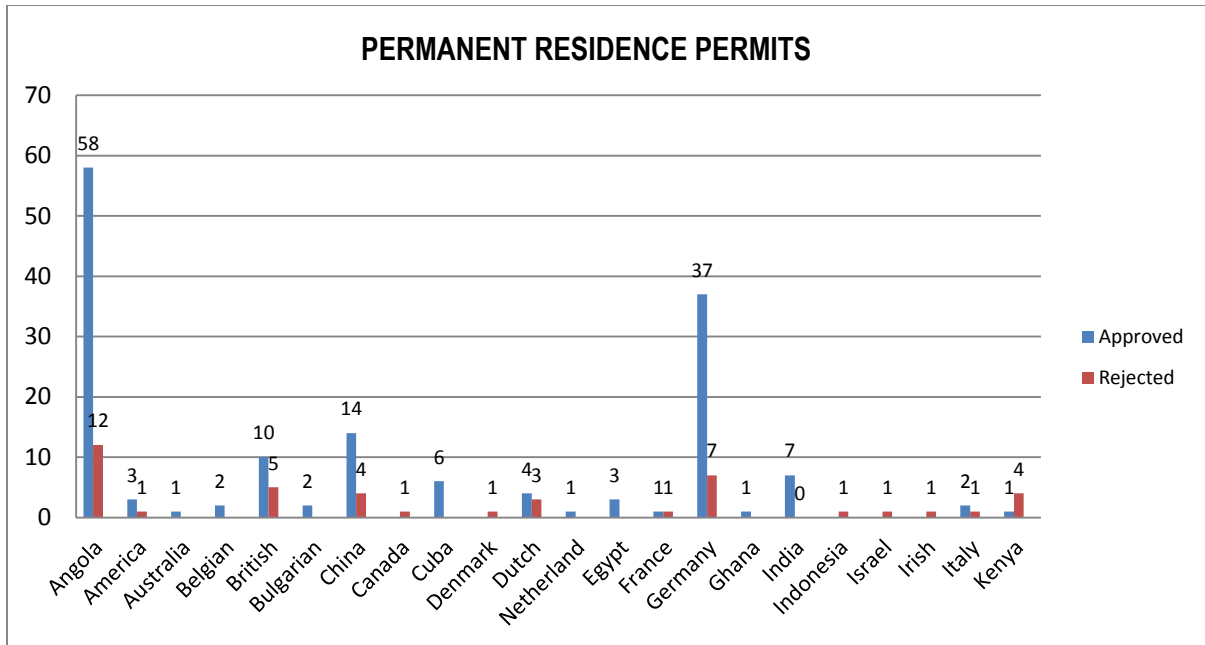
### **Approvals of Visas and Permits**

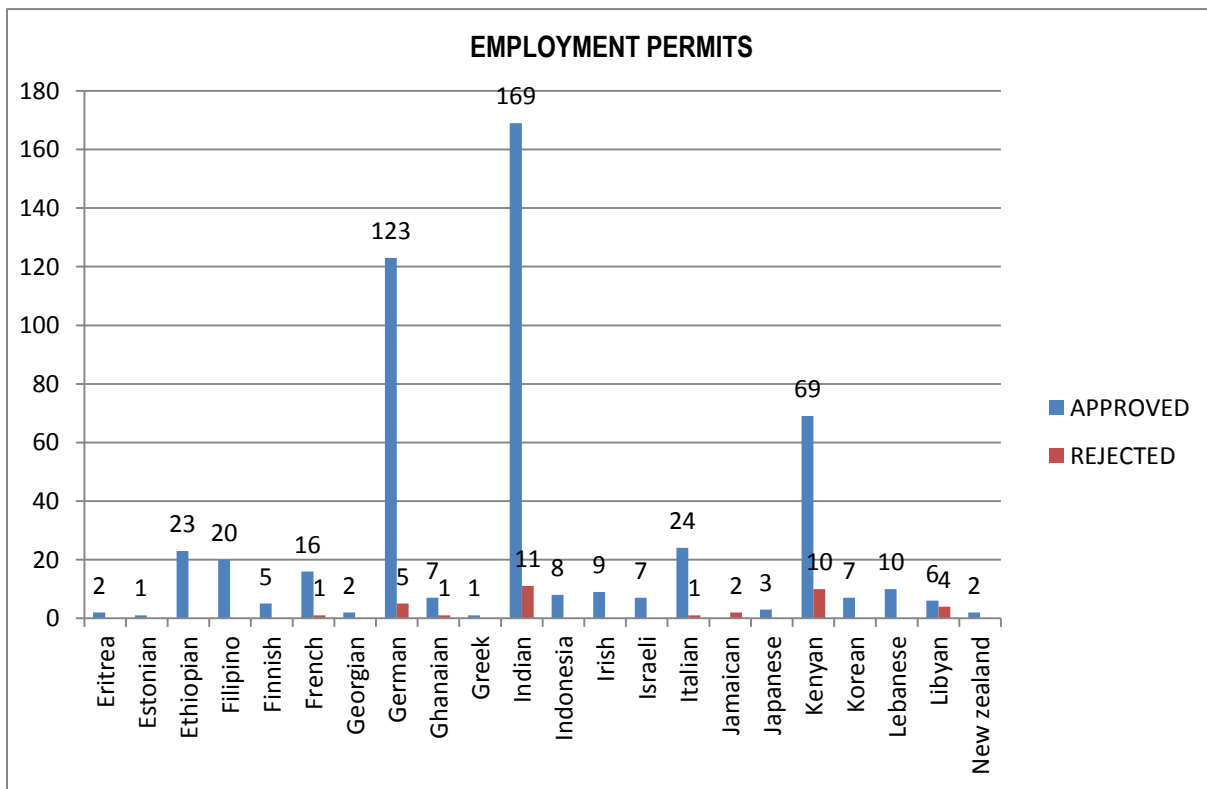
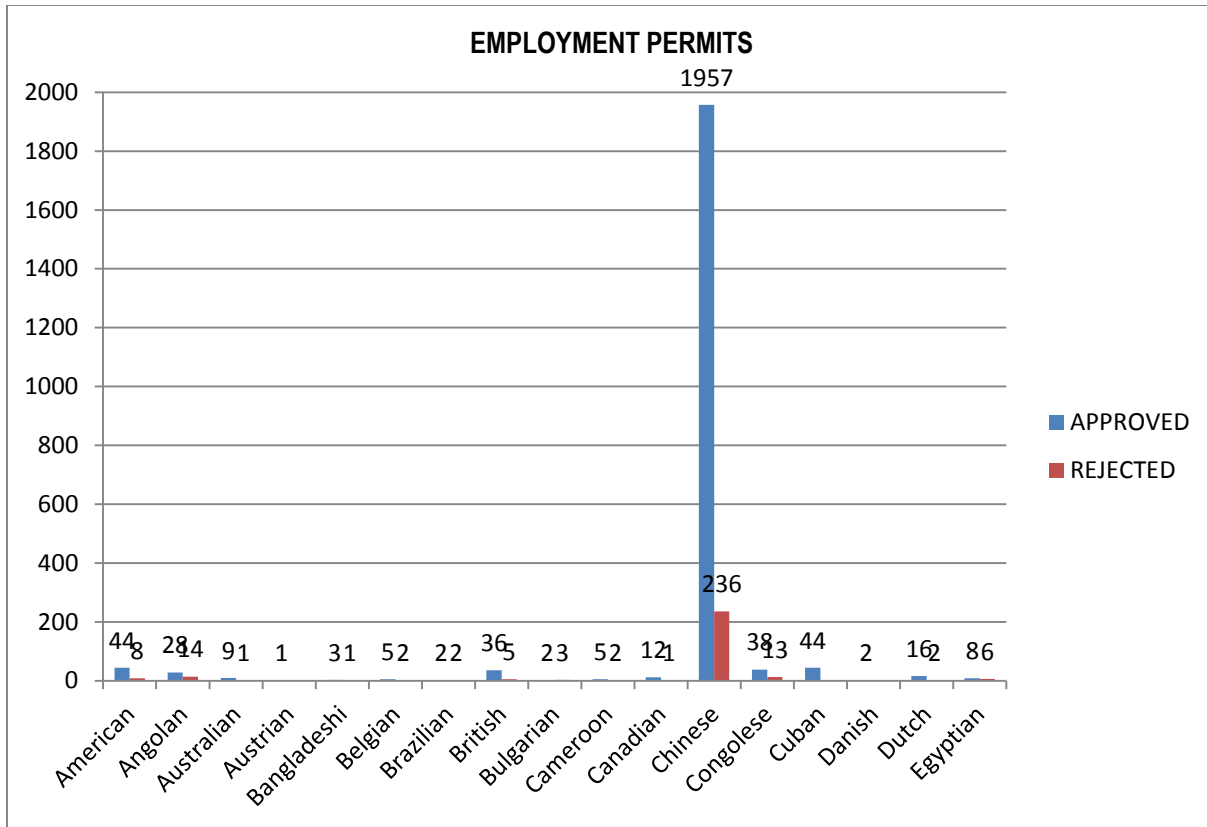
- ✓ Employment Permits: **5 356**
- ✓ Work Visa (Short term employment permit): **42 269**
- ✓ Permanent Residence Permits **375**
- ✓ Student Permits: **6 158**
- ✓ Holiday/Tourist/Visit Visa: **3 598**
- Total number approved: 57 756**

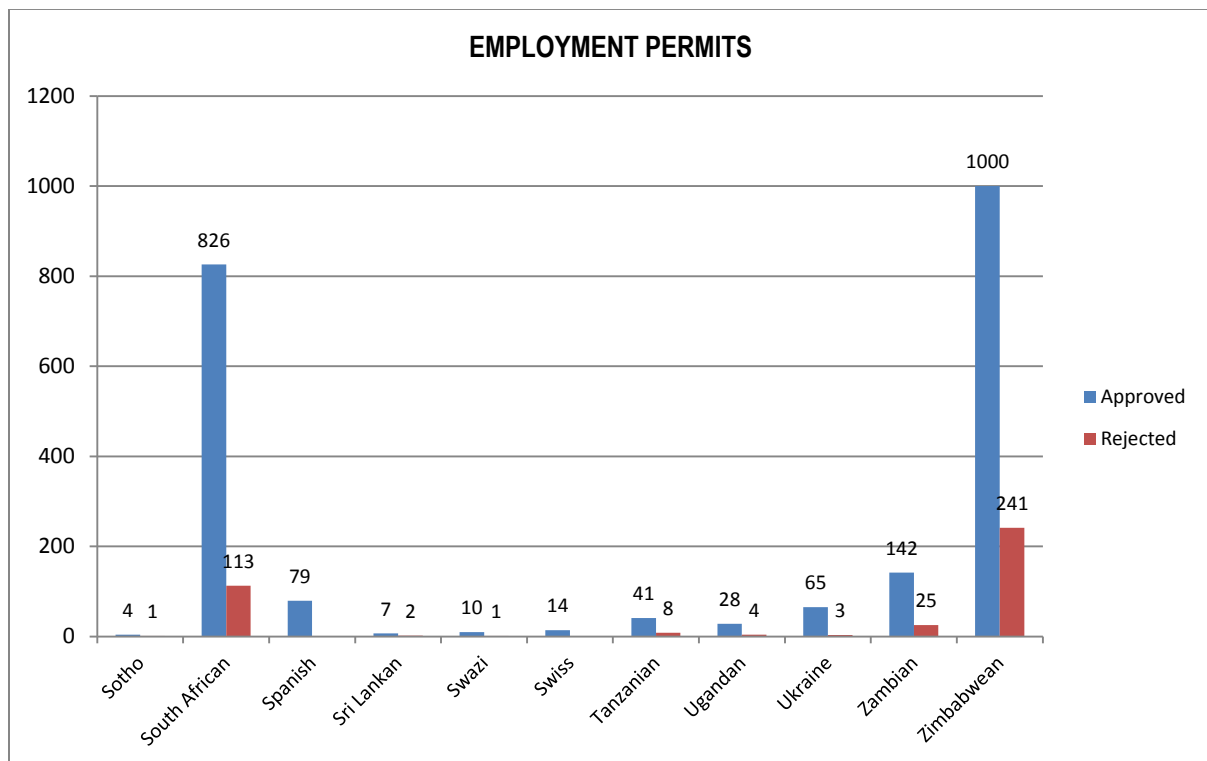
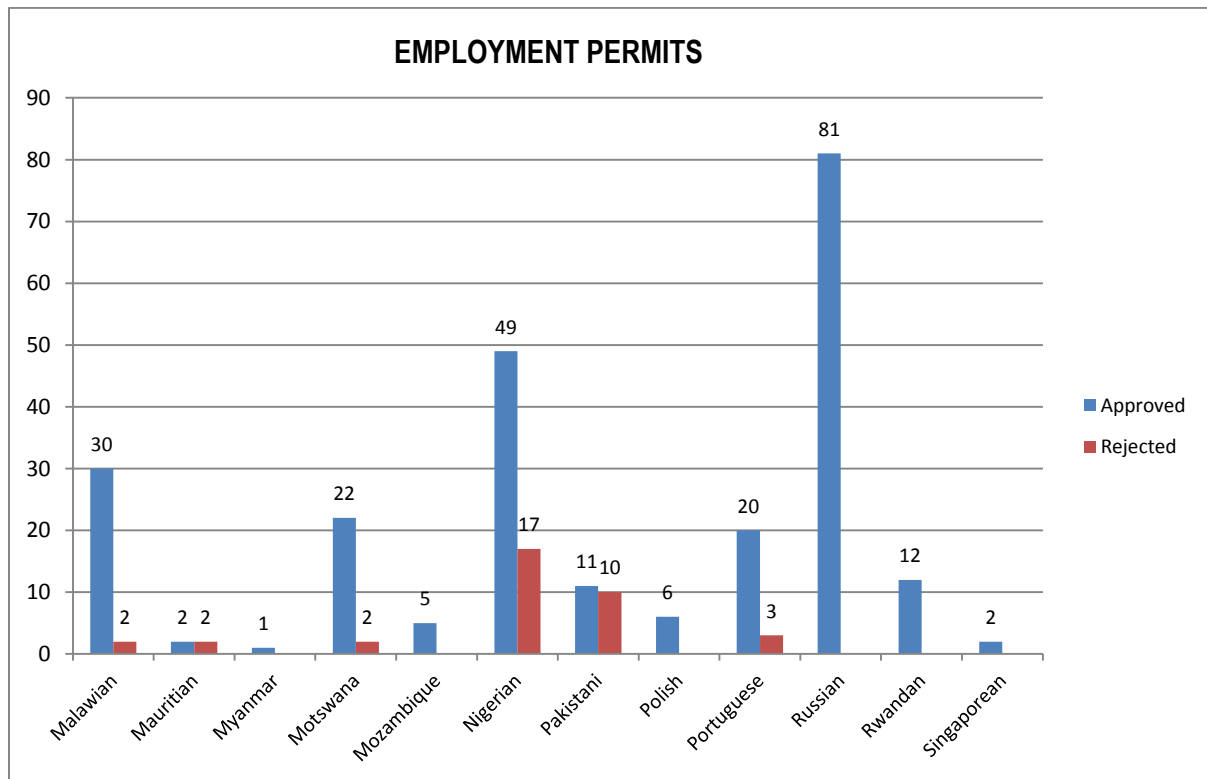
### **Rejections**

- ❖ Employment Permits: **698**
- ❖ Work Visas: **2 125**
- ❖ Permanent Residence Permits: **192**
- ❖ Student Permits: **11**
- Total number rejected: 3 026**

Additional information to the above stated are charts providing the number of approvals and rejections per country of origin of the applicant as follows:







Besides the above stated, a total number of **958** applications for citizenship were processed, excluding **241** applications for Duplicate Certificates which were also processed. The following are breakdown statistics for different categories of citizenship applications processed:

#### **Approvals of Citizenship applications**

- ✓ Descent : **385**
- ✓ Naturalisation : **447**
- ✓ Marriages: **67**
- ✓ Registration (naturalisation) **33**
- Total number approved: 932**

#### **Rejections**

- ❖ Descent : **5**
- ❖ Naturalisation : **17**
- ❖ Marriages: **2**
- ❖ Registration (Naturalisation): **2**
- Total number rejected: 26**

Additionally, passports and other travel documents continued to be in high demand by Namibians of all ages who intended to travel across international borders. Below are some statistical highlights of this line function.

#### **Approvals for passports**

- ✓ Ordinary Passports : **72 588**
- ✓ Diplomatic Passports : **411**
- ✓ Official Passports: **469**
- ✓ Travel Document (Brown Passports): **379**
- ✓ Emergency Travel Certificates (ETC): **273**
- Total number approved: 74 120**

#### **Applications for Passports and Other Travel Documents Rejected due to applicants not meeting the requirements**

- ✓ Ordinary Passport : **1 248**
- ✓ Diplomatic Passports : **54**
- ✓ Official Passports: **43**
- ✓ Travel Document (Brown Passports): **72**

**Total number rejected: 1 417**

## **Achievements**

The various services that the directorate provides continued to be served as per the set standards and waiting periods, for example, 2-3 days for all categories of visas, 30 days for employment permits and 2-3 days for the processing of passports and other travel documents. The Immigration Selection Board (ISB) members continued with their hard work, of meeting once every week and having extra ordinary meetings in order to catch up with their work.

Furthermore, the project on the introduction of the visas and permits stickers is advancing well and launching of the stickers to replace stamps is planned to take place before the end of the first quarter of 2019/2020 financial year.

## **Staff matters**

Hard work of the staff members characterised the activities of the directorate despite of administrative and financial constraints. A well planned and work tailored training of the staff members was also carried out during the period under review, which has enhanced their efficiency and effectiveness.

## **Challenges**

Limited budgetary allocations and staff turnover remained some of the challenges.

## DIRECTORATE OF ADMINISTRATION

The mandate of the Directorate Administration is to provide administrative support services through coordination, Financial, Human Resources, Legal Support Services, Information Technology; General Support Services and Security and Risk Management Services; in terms of the applicable legislation.

**The Directorate of Administration is composed of the following six (6) Divisions, namely:**

- Human Resource
- Legal Support Services
- Financial
- Information Technology
- General Support Services
- Security and Risk Management Services

### **DIVISION: HUMAN RESOURCE**

With regard to activities pertaining to Human Resource Management, the following have occurred:

#### **Staff Movement**

<b>Action</b>	<b>Total Cases</b>
New appointments	26
Promotions	9
Resignations	10
Retirements (age 60)	5
Early retirement (Age 55)	1
Discharged on Misconduct	1
Discharge (Medical)	3
Demises	1
Transfers	4
Abscondments	1
Non-Renewal of Contract	1
<b>Total</b>	<b>118</b>

#### **Staff Development**

<b>Location of Training and Financial Assistance</b>	<b>Quantity</b>
Abroad/International	33
Local	216
Financial Assistance	4
<b>Total</b>	<b>253</b>



## **Achievements**

- The Ministry was awarded with an Affirmative Action Compliance Certificate, after submitting its Affirmative Action Report to the Employment Equity Commission.

**DIVISION: FINANCE**

**Objective:** Management of Financial Resources allocated to the Ministry in an efficient, effective and transparent manner and the administration of Revenue collection and control of face value documents.

**Budget Breakdowns: 2018 – 2019 (Financial Year)**

Expenditure Items	2018/2019	
	Estimate	Actual
Personnel Expenditure	268,116,000	266,393,894
Goods and Other Services	176,464,000	135,212,973
Subsidies and Other Current Transfers	500,000	239,163
Acquisition of Capital Assets (Operational)	0	0
Capital Transfers (Operational) ( <b>Provision for Outstanding Invoices</b> )	0	0
<b>Operational Budget</b>	<b>445,080,000</b>	<b>401,846,000</b>
Operational Capital	79,000	78,611
Acquisition of Capital Assets (Development)	164,000,000	163,536,775
Capital Transfers (Development)	0	0
<b>Development Budget</b>	<b>164,079,000</b>	<b>163,615,386</b>
<b>Total State Revenue Fund Appropriation</b>	<b>609,159,000</b>	<b>565,461,417</b>
<b>Development Partners</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>	<b>609,159,000</b>	<b>565,461,417</b>

### Budget Breakdown per Programmes and Activities: 2018 – 2019 (Financial Year)

*P Code	Programme Name	*A Code	Activity Name	*MD in Charge	201/8/2019		
					Budget Allocation	Actual Expenditure	Execution Rate (%)
01	Civil Registration	01-01	Management of the National Population Register	03	5,041,500	4,668,211	92.6
Sub-Total					5,041,500	4,668,211	92.6
02	Immigration Control and Citizenship	02-01	Management of Permits and Citizenship	04	41,511,500	21,384,252	51.51
		02-02	Establishment and Regulation of ports of entry and Exit	06	143,199,500	147,763,505	103.19
Sub-Total					184,711,000	169,147,757	91.57
03	Refugee Administration	03-01	International Protection of Refugees and asylum	07	12,708,250	7,078,590	55.70
Sub-Total					12,708,250	7,078,590	55.70
04	Administration	04-01	Policies Supervision	01	5,041,500	4,668,211	92.60
		04-02	Coordination and Support Services	02	114,625,950	114,702,234	100.07
		04-03	Information and Technology Support	05	57,954,800	43,684,130	75.38
Sub-Total					177,622,250	163,054,575	91.80
Vote-Total					380,083,000	343,949,132	90.49

## Revenue Collection: 2018 – 2019 (Financial Year)

Revenue Items	2018/2019	
	Estimated	Actual
Passports	10,000	79,733.14
Visas and Permits	20,200,000	10,913,332.00
Miscellaneous	7,010,000	40,763,020.10
Civil Registration (Duplicate of Certificates)	4,000,000	9,791,567.38
<b>GRAND TOTAL</b>	<b>31,220,000</b>	<b>61, 547,652.62</b>

### Challenges

- Erratic Budget Suspension
- Manual Cash Collection

## SECTION: MAINTENANCE

### Capital project

The following capital projects remain work in progress during the year under review.

Project name	Description	Region	Status of the project
Construction of //Karas Regional Office	Construction of //Karas regional offices	//Karas region	Construction On-hold
Construction of Dobe Border Post *Phase-1	Construction of Dobe Border Post (Staff Accommodation)	Otjozondjupa Region	Construction ongoing
Construction of Kunene Regional Office	Construction of Kunene Regional Office	Kunene Region	Construction On-hold
Construction of Ministerial Head Office	Construction of Ministerial Head Office	Khomas Region	Construction ongoing

### Challenges and constraints

- Appointment of inexperienced/financial indiscipline contractors.

### Recommendation

- Experienced/financial disciplined contractors to be appointed.

## **DIVISION: INFORMATION TECHNOLOGY**

The objective of the Division of Information Technology is to maintain the data communication network and its peripherals, software and hardware system administration and prescribe the specification for the purchase of the computer equipment and other network peripherals in the Ministry of Home Affairs and Immigration.

### **Functions**

Maintain IT systems  
Networking Support  
Expand and plan the network for the new offices country wide.  
Install, monitor and maintain the Network.  
Enforce systems securities  
Minimize system downtime  
Maintain server virtual environment  
Implement IT disaster recovery  
Provide specifications

### **Technical Support**

Install, administer and maintain IT equipment  
Troubleshoot and repair IT equipment  
Administer Software and other related Information Technology software  
Monitor server virtual environment  
Setup and monitor network infrastructure

### **Support systems**

**IT Division gives support to all systems as listed below:**

Passport Systems  
ID Issuing Systems  
Electronic Border Management Systems  
M-File systems (Birth Records Systems)  
Namibia Population Registration Systems –NPRS  
Namibian Automatic Fingerprint Identification Systems- AFIS  
Alien Control System  
Citizenship Registration System  
Internet and E-mails  
Integrated Financial Management Systems- IFMS  
Electronic Documents and Records Management Systems –EDRMS  
Queue Management System- QMS  
Access Control System

## SMS System

The following Tasks were Achieved / Improved:

GOAL	STRATEGIES	OUTPUT
All Regional Offices and Hospitals to be networked and connected to the Head Office	To continue extending the deployment of some systems to regional offices and at hospitals  To fully implement ICT use at regional offices and Hospitals	82% of regional offices, border post, airports including hospitals are connected to the head Office network. NPRS, M-File, Internet, eBMS and Emails are deployed to Regional Offices, port of entry, airports and Hospitals.
Have sufficient IT staff members	Request to advertise for 2 Computer Technicians and 1 System administrator positions was submitted	System Administrator and Computer Technician position to be filled
Enhance the knowledge of IT Personnel	Be up-to-date with IT skills and knowledge	IT staff members were trained on the system administration on Help Desk System.
Efficiency in production systems	Reduce Down time for systems	Minimum downtime of 4% on the following systems: Passport Issuing systems, AFIS, NPRS, ID Systems, Internet, Email has been maintained
	System implementation	PKI System implemented
	Enforce information and data security against hackers	Kaspersky anti-virus licenses were renewed.

## Constrains

There is a staff shortage in the division to handle all Information Technology operation effectively especially in the head Office.

## DIRECTORATE OF REFUGEES ADMINISTRATION

The core functions of the Refugee Administration Directorate are to provide international protection and support to asylum seekers and refugees. It also coordinates and facilitates the three durable solutions, namely voluntary repatriation, integration and resettlement of refugees.

### Main Activities for the Year 2018/2019

- ✚ Manage Osire Refugee Settlement and Katima Mulilo Reception Centre
- ✚ Registration of Asylum Seekers and management of statistical data
- ✚ Determination of refugee status through the Namibia Refugee Committee and the Namibia Refugee Appeal Board
- ✚ Promote, coordinate and facilitate durable solutions
- ✚ Promote voluntary repatriation of Namibian refugees from Republic of Botswana and re-integrate them into their communities

## ACHIEVEMENTS

### Asylum Seekers received and managed

Arrivals	Females	Males
	165	263
<b>Total</b>	<b>428</b>	

### Asylum seekers / refugees in Namibia

Indicators	Females	Males
Asylum seekers	426	712
Refugees	1 160	1 399
Inactive asylum seekers	446	678
Inactive refugees	367	286
<b>Total</b>	<b>2 399</b>	<b>3 075</b>
<b>Grand total</b>	<b>5 474</b>	

### Promotion of Durable Solutions

Indicators	Females	Males	Total
Spontaneous return	1	2	3
Resettlement	10	20	30
Integration (former Angolan refugees)	178	193	371
Voluntary repatriation (former Namibian refugees from Botswana)	56	54	110
<b>Total</b>	<b>245</b>	<b>269</b>	<b>514</b>
<b>Grand total</b>	<b>1 028</b>		

The table bellows shows the towns where former Angolans were integrated

Towns	Total
Otjiwarongo	168
Okakarara	43
Windhoek	59
Otavi	97
Rundu	21
Outjo	5
Eppalela	4
Tsumeb	2
<b>Grand total</b>	<b>371</b>

The table shows the 3<sup>rd</sup> countries of resettled Refugees

Countries	Females	Male
USA	6	9
Canada	8	7
<b>Grand total</b>	<b>30</b>	

Table shows the number leaners enrolled in primary and secondary school in Namibia



Level of Education	Total
Primary Level	1 254
Secondary level	1 414
<b>Total</b>	<b>2 668</b>

#### Students enrolled in Universities and Colleges in Namibia

Institutions	Total
University	25
Technical/Vocational	60
<b>Total</b>	<b>85</b>

#### Successes and Achievements

- ✚ E-Travel document (Passport) with more enhanced security features and machine-readable has been ordered and to be delivered during the second quarter of 2019.
- ✚ Enhanced IMAGO (image capturing machine) is configured and ID application form for refugees has been successfully designed and delivered.
- ✚ Stakeholders Committee on the management of Osire Settlement is established and meets quarterly.
- ✚ Namibian Refugee Committee and Namibia Refugee Appeal Board sittings increased and meet regularly for refugee determination.
- ✚ Regional and International engagements were attended by delegated officials.
- ✚ Staff trainings on refugee determination and management were conducted.
- ✚ The overall achievement of the Refugees Administration Directorate's annual plan for 2018.

#### CONCLUSION

Despite economic turbulence being experience, the ministry still managed to execute its mandate; and remains thankful to the commitment and contributions of all staff members, stakeholders and donor partners.