



REPUBLIC OF NAMIBIA

MINISTRY OF HOME AFFAIRS, IMMIGRATION, SAFETY AND SECURITY

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PUBLIC NOTICE

TRANSITION TO ELECTRONIC PAYMENT RECEIPTS

The Ministry of Home Affairs, Immigration, Safety, and Security would like to inform the public that, as from **1st April 2025**, it will transition from manual payment receipts to electronic payment receipts. This means that individuals making payments at any of the Ministry's offices, including all ports of entry, will receive an electronic receipt instead of a handwritten one.

The transition will take place on **1st April 2025** at the following offices:

- Ministry's Head Office (Windhoek)
- Hosea Kutako International Airport
- Swakopmund Regional Office
- Walvis Bay Regional Office
- Walvis Bay Airport

The nationwide transition to all regional offices will be completed before the end of **April 2025**. The shift from manual to electronic payment receipts aims to reduce errors, enhance service delivery, and improve operational efficiency. The Ministry remains committed to improving its services for the benefit of all citizens.

For further inquiries, please contact the Ministry's Public Relations at **081 951 0064/65/66/724**.

Issued by


ETIENNE MARITZ
EXECUTIVE DIRECTOR

